

# Software and Service Information

## Data Export API

1. **Applicability.** The terms contained herein apply to the extent that Client has purchased the Data Export API (“**DEA**”) via an Order Document. The DEA is an add-on product that is only available to Clients who are subscribed to Benevity’s Grants Advanced, Donate or Volunteer products.
2. **General.** The DEA enables Clients to programmatically export data from the Benevity Platform to their own internal environments. This product allows Clients to access data generated within applicable Benevity products and integrate it with their internal systems for analysis, reporting or other business purposes.
3. **Data Format.** The DEA provides configurable data output in NDJSON or CSV format. Benevity may, in its sole discretion, make additional data and formats available from time to time.
4. **Usage Limits.** The DEA may be subject to technical or rate limits to ensure platform stability and performance. These include a maximum of 12 data export generation (POST) and 48 data export retrieval (GET) requests per day, as well as any other limitations that Benevity may establish and modify from time to time.
5. **Support.** Benevity’s support team can assist with questions about the DEA documentation and functionality.
6. **Updates.** Benevity may, at its discretion, add or remove available content or filters in the DEA. The DEA is versioned and may be updated periodically. Benevity generally maintains support for the current version and the two prior versions (an “n-2” cadence). Updates may occur quarterly or as otherwise determined by Benevity.
7. **Client Responsibilities.**
  - a. Clients are responsible for developing and maintaining their own data pipelines and performing any data transformations required for internal use.
  - b. To utilize the DEA, it is expected that Clients have the technical resources and expertise available to work with APIs. This typically includes developers or an IT team who can build and maintain a data pipeline to call the API, ingest the exported data, and load it into Client’s internal systems (like a data warehouse or BI tool).
  - c. Benevity provides the data in a structured format; any further data transformations required for a Client’s specific use case are the responsibility of Client.
  - d. Benevity does not provide consulting, custom development or data engineering services for Clients’ internal systems or data models.
8. **Defined Terms.** Capitalized terms used but not defined herein will have the meanings given in the MSA available online [here](#).<sup>1</sup>

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<sup>1</sup> [https://b-hive.benevity.com/hc/en-us/article\\_attachments/27453774207636](https://b-hive.benevity.com/hc/en-us/article_attachments/27453774207636)

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