

Software and Service Information

CRA Reporting Product

1. **Applicability.** The terms contained herein apply to the extent that Client has subscribed to the CRA Reporting product via an Order Document. The CRA Reporting product is an add-on that is only available to Clients who are subscribed to Benevity's Volunteer products.
2. **General.** The CRA Reporting product enables Clients to configure and collect data from their employee volunteering programs in support of their compliance with the Community Reinvestment Act (the "**CRA**").
3. **Eligible organizations.** CRA-related activities can be linked to nonprofit organizations listed in the Benevity Causes Portal. Clients may also link CRA-related activities to organizations manually entered through the CRA Reporting Product; however organizations entered in this manner will not be added to the Benevity Causes Portal.
4. **Data.** CRA data will be delivered via Benevity's Reporting Studio. Updates to the client's existing MFT data export to include CRA data fields are expressly excluded.
5. **Time Tracking Exclusion.** The CRA Reporting product does not support the configuration or collection of CRA-specific data for volunteer hours submitted in connection with volunteer opportunities created within Benevity's Volunteer product suite.
6. **Disclaimers.** The CRA Reporting product is a data collection and reporting tool only. Benevity does not provide legal, regulatory, accounting, or compliance advice and does not determine, verify, or confirm whether any activity, organization, or geographic area qualifies for CRA consideration or credit. Client is solely responsible for determining eligibility under the CRA and for ensuring that its use of the CRA Reporting product and any related reporting satisfies its compliance and regulatory requirements. Benevity makes no representation or warranty that use of the CRA Reporting product will result in CRA credit, regulatory approval, or compliance with applicable law.
7. **Definitions.** Capitalized terms used herein will have the meanings described herein, unless defined elsewhere herein or in the MSA available online [here](#).¹

Last Updated: May 2026

¹ <https://go.benevity.com/hubfs/website/legal/Master-Services-Agreement.pdf>